

## COVID-19 UPDATE:

During this stressful time, Parkway Animal Hospital is here to provide the highest quality care to your pets and the best possible service to our clients.

We have reduced our business hours to the following:

Monday-Friday: 8:00 am -6:00 pm

Saturday & Sunday: Closed

We routinely clean and disinfect our exam rooms between each patient and are increasing our cleaning frequency throughout the hospital.

Currently, we ask:

- Please Call Upon Arrival to check-in.
- We are NOT ALLOWING ANY CLIENTS at this time, into the hospital lobby.
- Please call when you arrive at the clinic, and we will arrange for an assistant to meet you at the door and take your pet.

We will get a history over the phone and then examine your pet after we have taken them into the building. Dr. Nelson will call clients with the results of the exam and any recommendations. Payments can then be taken over the phone.

We apologize and understand that this may be inconvenient and stressful, but we have implemented these policies for the health and safety of both our staff and clients.

Please call before coming to your appointment if you feel sick or are taking care of a sick family member, we will be happy to reschedule your appointment.